

Aging and Disability Resource Center of Southern and Western Wayne County

December 2010



ADRC OBJECTIVE

To develop and implement an Aging and Disability Resource Center (ADRC) for the 34 communities of southern and western Wayne County through collaborative partnerships which utilize existing long term care resources and a no wrong door approach.



ADRC's "NO WRONG DOOR" PHILOSOPHY

Networks of local organizations working together in a coordinated, collaborative manner to provide a reliable and consistent response regardless of which partner is approached for information and assistance.



ADRC – A NATIONAL INITIATIVE

- Collaborative project of Administration on Aging (AoA) and Centers for Medicaid & Medicare Services (CMS)
- Nationwide effort to streamline access, restructure services and supports
- 45 states/territories have at least one ADRC
- Michigan awarded ADRC grant in 2009



FUNCTIONS OF AN ADRC

- Information and Assistance (I & A)
- Streamlined Access to Services
- Options Counseling (OC)
- Person-Centered Hospital Discharge Planning
- Quality Assurance and Evaluation



MICHIGAN ADRC PARTNERSHIP REQUIRED MEMBERS

- Area Agencies on Aging (AAA)
- Centers for Independent Living (CIL)
- Consumers and Caregivers
- MMAP
- Local Long Term Care Ombudsman (CBC)
- Benefit Enrollment Outreach Centers (ELM)
- Department of Human Services
 - Wayne County Office
- Hospitals
- Providers



ADRC PARTNERSHIP EXPECTATIONS

- All partners have an equal voice and are equally valued and respected, regardless of the assets they bring to the partnership.
- No partner will be asked to provide more resources than they can or are willing to commit in order to participate.
- Local partnerships will decide leadership roles and division of labor.



ADRC PARTNERSHIPS EXPECTATIONS

- Local partnerships are empowered to customize processes, however, each must also meet state-established criteria for quality management purposes.
- Consumers and their caregivers are to be involved at every level in partnership discussions and decision-making.



FUNDING

- No direct funding to partnerships
- Grant funds retained at state level to support program development activities and provide technology/tools and technical assistance to developing ADRC's



KEY ADRC MESSAGES

- No wrong door - reliable, consistent information and assistance regardless of which ADRC partner is contacted.
- Equal voice - All partners have input and are equally valued and respected, regardless of the assets they bring to the partnership.
- Transparency – partners are aware of how, when and why decisions are made.
- Stakeholders and consumers are involved in all facets of ADRC Partnership development.



EMERGING ADRC DESIGNATION PROCESS

- Letter of Intent to apply for Emerging ADRC Designation submitted on July 9, 2010
- Application for Emerging ADRC Designation submitted on September 1, 2010
- Designated as an Emerging ADRC by OSA on November 24, 2010
- Currently building partnerships through one-on-one meetings

